

Transdev Île-de-France secures ISO 26000 CSR certification, level "Confirmed"

Issy-les-Moulineaux (France), November 19, 2024 | Transdev Île-de-France has been awarded the "Confirmed" level of ISO 26000¹ CSR certification, awarded by the French certification body AFNOR Certification. This recognition testifies to the company's commitment to implementing responsible and sustainable practices serving mobility in Île-de-France.

The official award ceremony at Transdev headquarters took place on Thursday, November 14, 2024, with Pierre Talgorn, Transdev Île-de-France Regional Director, Alain Jounot, Head of AFNOR Group's CSR Department and a CSR representative from Île-de-France Mobilités in attendance.

Transdev Île-de-France initiated this certification project back in 2019. Since then, the company has pursued its efforts to integrate Corporate Social Responsibility (CSR) at the heart of its strategy, structuring its actions and setting concrete targets for continuous improvement.

In performing its service business, Transdev relies on the women and men who guarantee the safety and satisfaction of passengers on its routes operated on behalf of Île-de-France Mobilités. Transdev is also working with Île-de-France Mobilités to sustainably transform regional mobility by getting involved in the energy transition of the Bus Operations Centers. Finally, Transdev is a committed partner at the heart of the areas it serves, working alongside local authorities, educational establishments, employment and social players.

This new certification is part of a global process to validate Transdev's commitments. In fact, since the end of 2023, all Transdev's regions in France have been triple certified ISO 9001 (service quality), 14001 (environmental performance) and 45001 (health and safety at work), for passenger transport by road (bus and coach), by rail (light rail), and for its airport activities.

According to Pierre Talgorn, Transdev's Regional Director for the Île-de-France region: *"This ISO 26000 'Confirmed' certification is the fruit of a collective effort. It testifies to our commitment to offering mobility that respects social and environmental issues. As a major player in passenger transport, we have a responsibility to develop solutions that make a positive contribution to society and the environment."*

For Transdev, ISO 26000 certification, which is recognized internationally, represents a guarantee of transparency and credibility with its stakeholders, including Île-de-France Mobilités, local authorities and users. By adopting this reference framework, Transdev Île-de-France is strengthening its position as a trusted partner for the region, and committing itself to a process of continuous improvement in terms of sustainable development.

About Transdev

Operator and leading independent private mobility group, Transdev empowers freedom to move every day thanks to safe, reliable and innovative solutions that serve the common good. Present in 19 countries, Transdev transports an average of 12 million passengers daily, operating all transportation modes and resolutely committed to the ecological transition. The Group employs more than 102,000 women and men serving its passengers, consolidating its position as the world leader in public transportation. Transdev advises and supports local authorities and companies in a long-term partnership. Transdev is jointly owned by Caisse des Dépôts (66%) and the Rethmann Group (34%). In 2023, Transdev reported sales of €9.33 billion. For more information: www.transdev.com

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¹ The ISO 26000 standard, developed in consultation with nearly 90 countries around the world, including France, is structured around 7 themes: Corporate governance / Human rights / Working conditions and relations / Environmental responsibility / Fair practices / Consumer issues and protection / Communities and local development.