



# MOBILITY

 **transdev**  
the mobility company





# Key figures

**58,800\*** vehicles operated      Nearly **70%** clean vehicles\*\*

Over **100,000\*** employees

Nearly **10\*** million passenger trips per day on average

**16** modes of transportation

**19** countries

**3,000\*** zero-emission vehicles\*\*\*

**55%** of our entities covered by the Environmental Management System

**24%** female employees

**150+** professions



**69%** of teams in driving roles

*"To assist our passengers, we – the women and men of Transdev – operate trains, metros, trams, buses, coaches, ferries, cable cars, fleets of electric bicycles, transportation on-demand and carpooling services. The modes used may differ, but the goal remains the same: to contribute to the vitality of communities, to bring their residents closer together, and to meet their mobility needs, while responding to the climate challenge."*

**Thierry Mallet**  
Chairman and Group Chief Executive Officer

\*Consolidated figures following the acquisition of First Transit in March 2023.

\*\*Euro VI, hybrid, NGV or biogas, electric, biodiesel, hydrogen.

\*\*\*Electric and hydrogen buses, coaches, trolleybuses and taxis. Managed scope.

# Transdev, a fast-growing global group at the heart of mobility challenges

Mobility is a means, not an end. It enables us to go to school or to work, to meet others, to cultivate ourselves, to escape, to entertain ourselves, and to see our loved ones, whether they are near or far. Mobility is an essential need. Transdev endeavors each day to meet this essential need: to deliver a safe, efficient and increasingly sustainable service available to all. The challenge for Transdev is to enable people to get around while contributing to the common good, by offering transportation solutions designed as instruments of social cohesion and development. To further meet this ambition, Transdev continues to innovate and expand the coverage of its services to serve all types of communities. Innovating means creating appropriate alternatives to the model of private car use. This requires taking into account the communities and their demographic density, topography, needs, uses and constraints in order to develop suitable solutions. To assist our passengers, we – the women and men of Transdev – operate trains, metros,

trams, buses, coaches, ferries, cable cars, fleets of electric bicycles, transportation on-demand and carpooling services. The modes used may differ, but the goal remains the same: to contribute to the vitality of communities, to bring their residents closer together, and to meet their mobility needs, while responding to the climate challenge. Innovating also means reducing CO2 emissions by turning to means of propulsion other than fossil fuel engines, such as electric vehicles powered by batteries or hydrogen. At the end of 2023, Transdev will operate 3,000 zero emission vehicles\* worldwide. To accelerate the energy transition, we are developing a multi-energy approach with the growing use of sustainable biofuels. In order to collectively rise to this environmental challenge, we have set in motion a transformation process with the aim of becoming even more inclusive, in partnership with all our stakeholders. We aim to increase our appeal to new talent with a passion for mobility. Our scope is expanding. Transdev

***"Our ambition is to reduce our carbon footprint by 30% by 2030. To achieve this, we are continually deploying significant resources through our "Moving Green" environmental strategy, which formalizes our commitments and concrete actions."***

now operates in 19 countries all around the world.

In France, in 2022, many clients placed their trust in us. Examples include numerous new contracts in the Île-de-France region following the opening of the market to competition, including the commissioning of the first urban cable car starting in 2025, and the roll-out of the first retrofitted hydrogen bus in the Normandy region.

In the Americas, Transdev won two new metro contracts: in Toronto, Canada, the Group will operate and maintain the future automatic "Ontario Line" for 30 years. South America has become a major market for Transdev, which already does business in Chile, Brazil and Colombia, where Transdev signed a significant contract with TransMilenio for over 400 electric buses. In Quito, Ecuador, the Group will operate the capital's metro as of the first half of 2023. In the United States, we had some notable renewals, such as the Foothill Transit bus network.

In March 2023, Transdev acquired First Transit in the US and Canada, becoming the leading public transit operator in North America.

Transdev teams are committed to serving the common good and developing tailor-made, equitable and responsible transportation services in all communities we serve. This is the foundation for Transdev's growth, as well as a source of inspiration for its team members.

In 2022, we validated our CSR trajectory, which is founded on environmental, social and governance commitments, and placed it at the heart of our strategy.

By doing so, we clearly manifest our ambition to be an employer of choice, an inclusive leader and strong contributor to carbon neutrality, exemplary in terms of ethics and compliance. Furthermore, these commitments demonstrate that we are an active player in the economic and social development of communities, including by providing access to public transportation for the greatest number.

**Thierry Mallet,  
Chairman and Group  
Chief Executive Officer**



\*over the entire operating scope



# Accelerate to support local communities: key dates



## 2017

**ISO 9001** certification for the Group's CSR management system.

Deployment of **100 electric buses**, the largest European zero-emission fleet, in Amsterdam (Netherlands).

## 2018

Implementation and operation of **20,000 long-term rental bikes** with Île-de-France Mobilités (France).

Creation of a **driving school** facilitating the return to employment of Swedish citizens and the integration of immigrant populations (Sweden).

## 2019

Launch of the first **hydrogen bus** line in Lens (France).

**Acquisition of "3CSAD Group"**, making Transdev the fourth-largest bus operator in this market (Czech Republic).



## 2020

Launch of Moovizy 2, the most advanced **"Mobility as a Service"** solution in Europe, in Saint-Etienne (France).

Launch of the first **solar-powered electric bus** in Queensland (Australia).

First **"green financing"** for Transdev in Sweden, dedicated to the acquisition of electric buses (Sweden).

## 2021

Start of construction of the **first 100% electric Transdev ferry** (Portugal).

Conversion to **Biogas** and **NGV** (Natural Gas for Vehicles) of 22 depots in Ile-de-France (France).

Deployment of the Group's **Moving Green** environmental strategy in 8 countries.

Launch of the **first Snälltåget night train**, connecting three European capitals: Stockholm, Copenhagen and Berlin (Sweden).

Gain of the **first regional rail line opened up to competition**, Marseille-Nice (France).

## 2022

Complete takeover of the operation of the **ten train lines of the S-Bahn** network in Hannover (Germany).

Delivery of **406 electric buses in Bogota** and installation of a 40,000 m<sup>2</sup> depot, the largest electric depot in the world outside China (Colombia).

Deployment of a **Diversity, Equity & Inclusion** manifesto and charter in all Group countries.

**Two metros won: in Toronto**, the operation and maintenance of the new "Ontario Line", a fast, automatic metro line, for a 30-year period. **In Quito**, the capital's first metro line, with a capacity of 400,000 passengers per day (Canada and Ecuador).

Contract win for the **first urban cable car** in the Paris region (France).

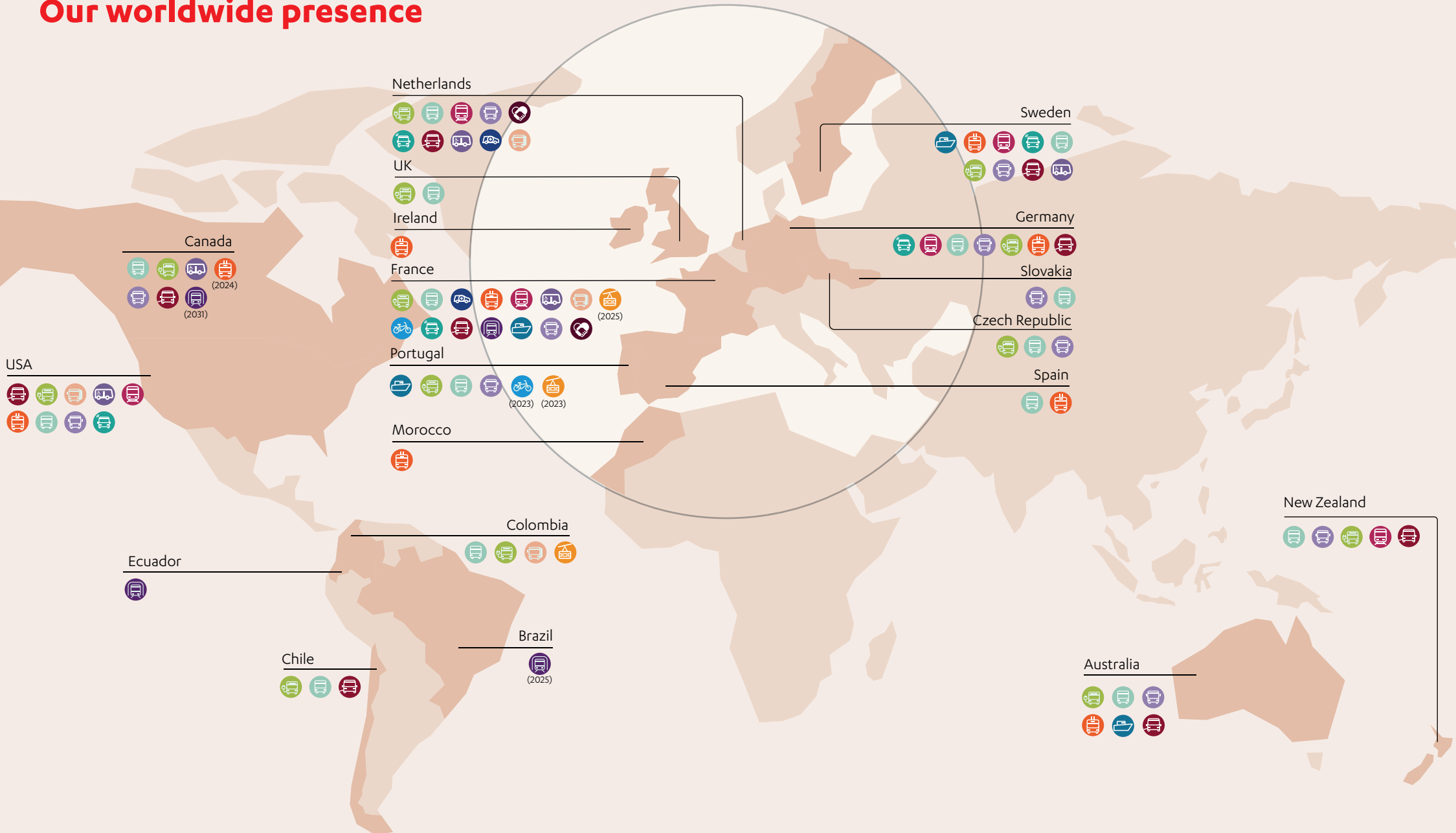
## 2023

With the acquisition of First Transit in the US and Canada, **Transdev becomes the largest private operator of public transit in North America**. A presence in 43 out of 50 States, with nearly 400 million passengers per year. The new company will operate and maintain more than 440 sites in 43 US states, Puerto Rico and six Canadian provinces.





# Our worldwide presence



- |                           |            |                          |                            |                       |
|---------------------------|------------|--------------------------|----------------------------|-----------------------|
| Bus                       | Light Rail | Transportation on-Demand | Coach                      | Bicycle share-service |
| Electric and hydrogen bus | Rail       | Paratransit              | Water borne transportation | Autonomous vehicle    |
| Bus Rapid Transit         | Metro      | Community bus            | Cable car/Funicular        | Ambulance             |



# Strengths

## A "Moving You" strategy to serve communities

- Welcoming new passengers
- Enhancing our value offer for our clients
- Leading green innovation
- Guaranteeing sustainable performance
- Building diverse and cohesive teams

## Committed teams throughout the world

- **Over 100,000\*** employees in 19 countries
- **69%** of teams employed as drivers
- **24%** women in our teams
- **150+** business lines
- **300** internal experts who provide support for operational projects wherever Transdev does business

## An ecosystem of partners, a social and local dynamic

- **300+** procurement categories
- **€362,000** donated through the Transdev Foundation
- **€3.5 billion** on average in products and services purchased out of Transdev total procurements

## A business model that is respectful of resources

- **€785.6 M** in shareholders' equity and committed long-term shareholders
- **16** modes of transportation
- **58,800\*** vehicles operated
- **17.1%** alternative fleet rate

## The 10 key sustainable development goals for Transdev



# VALUE CREATION

We empower freedom to move every day thanks to safe, reliable and innovative solutions that serve the common good.

# Results

## For our passengers

- **Nearly 10m passenger trips\*** on average each day worldwide
- Inter- and multi-modal mobility solutions for an attractive alternative to the private car
- Customer experience and inclusion of all at the heart of our action in the communities we serve

## For the planet

- **12%** low-emission energies (including biodiesel, biogas and electricity)
- **20.9%** of entities ISO 14001 certified
- **55%** of our entities covered by our Environmental Management System
- **2%** increase in our alternative fleet (non-diesel), i.e. a growth of 15% to 17% of the fleet between 2021 and 2022
- **1,225** employees have completed the Environmental Awareness training

## For our clients, local communities and public institutions

- **€19.9 million** paid in corporate income tax
- **"Moving Green"** tailor-made green solutions deployed in 8 Group countries
- **2,000+** suppliers qualified as inclusive suppliers
- **26,848** new hires in communities

## For our employees

- **"Drivers@transdev"** international operational task force set up to attract, recruit, hire and retain drivers
- **83.9%** of employees received training during the year
- **9 countries** have conducted an employee engagement survey
- **5,000+** managers have obtained Health and Safety Certification

\*Consolidated figures following the acquisition of First Transit in March 2023.



# Transdev is committed to diversity, equity and inclusion

This is a strategic pillar for the Group. In 2022, this commitment was formalized in two documents published throughout the Group: a manifesto and a seven-point charter, which specifies the progress made and the steps to take.

Meeting or exceeding legal requirements, increasing gender diversity, initiating and monitoring dedicated indicators, and eliminating any bias related to each employee's origin and orientation; these are all ways of advancing these causes in practice, on a daily basis and in our operations.

• In the United States, the **Diversity & Inclusion Council**, comprised of 17 members representing the team members' diversity, advocates and coordinates strategic actions to foster diversity and inclusion.

• At Transdev Australasia, the **roadmap defines six priorities**: sexual orientation, gender, age, accessibility, multiculturalism and reconciliation with aboriginal populations.

• As of 2023, the Group's main countries will all have a **Diversity Coordinator** to lead and energize the community.

• In September 2022, the **Executive Committee launched the second edition of the Women's Mentoring program**. This program pairs up Executive Committee members with high-potential women from different countries. For nearly a year, the pairs will have monthly discussions, with one major objective: to promote development by capitalizing on the sharing of mutual experiences.

## In Sweden, a book to celebrate diversity

In Umeå, half of our team comes from other countries, with a total of over 40 nationalities. So how do they get to know each other better? By listening to each other's stories. A book entitled "Diversity & Inclusion" was born from this corporate project.



**12** women integrated into the "Leaders Au Féminin" program in 2022, a program in France to support female operational managers taking up roles.

**34%** the proportion of women in Group top management by 2030: a strategic focus of our CSR policy!

**1 agreement**

signed in France with the AGEFIPH, for a two-year period (2022-2023), for improved articulation of the HR policy aimed at candidates and people with disabilities.

# Safety First: our passengers' and team members' safety is our top priority!

Ensuring the health, safety and security of our communities is the foundation for maintaining trust with our clients, passengers and employees. This state of mind can be learned and practiced. Locally, the countries' Safety Departments partner with management to promote positive safety culture that contributes to the wellbeing of our employees and the communities we serve.

## One approach, 4 pillars

1. Continuous improvement of the Group's Occupational Health & Safety (OHS) Policy and the Safety Management System (SMS), in accordance with the ISO 45001 standard.
2. Strengthen security and compliance governance.
3. On the ground, improve driving safety performance.
4. Promote a culture of well-being and proactive safety.



## Awareness-raising initiatives

The training of our employees is essential and ongoing, and is part of a broader effort. Firstly, the Group is strengthening its human presence in the transportation sector, if necessary by calling on external security agents.

Secondly, the Group works closely with local authorities: in Sweden, security managers are regularly invited by law enforcement agencies to awareness-raising meetings on security issues, from drug trafficking to the fight against radicalization.

And finally, the Group shares its expertise in these areas with local authorities, for example on the value of setting up a transport police force or specific officers.

Every quarter, the country Safety Departments produce a consolidated report on security and safety to provide an overview of the Group's performance and the improvement projects. The Group's safety community regularly discusses emerging risks and the best practices implemented in each country.

### 10 safety principles, 1 aim: Zero Harm to people

Transdev's employees are mobilized to achieve the Zero Harm goal. This involves daily compliance with 10 safety principles: systematic wearing of personal protective equipment (PPE), zero tolerance for alcohol and drugs, immediate reporting of unsafe situations, etc.



**5,000+** Certified Health & Safety managers throughout the Group

**3<sup>rd</sup> Safety and Resilience Forum (France).** An update on security in public transportation, with the senior management of the national police force.



# Innovation: being bold with new solutions

From safety to driving, energy savings, sensors and new data, innovation is everywhere. Taking up the challenge of the energy transition, among other things, means trying new solutions and working with new economic actors.

## Collectively meeting the challenge of climate adaptation

Today, Transdev acts as a driver of collaborative innovation: it's in our common interest and that of local communities, who are also open to trialling new projects. The Terra eco-designed bus stops in Montpellier, France, adapted to hot weather conditions and currently being tested in situ in the network, illustrate this type of alliance between partners from all backgrounds: the LEMON® Montpellier laboratory brings together teams from Montpellier Méditerranée Métropole, the TaM local transport network, Transdev and our local partners.



**64%** of the Group's drivers were connected to MobiMe as of December 31, 2022. 100% of their work environment in an app.



## Innovation serving driving with increased safety

In the United States, all 1,900 buses on our network are fitted with Mobileye®. This vision sensor identifies all oncoming obstacles and signals them to the driver to improve their anticipation.



**Improved customer journeys:** real-time guidance and traffic information with Flowly, one-second payment with One Payment.



## More eco-driving

How can we better understand what passengers feel when they are being driven around and how can we drive more safely and comfortably? In France, Transdev STAC drivers (Chalon-sur-Saône) have tested a virtual reality prototype that is unique in the world.



# EVERYWHERE

## Transdev connects communities

Today, 83% of daily trips are still made by car: reducing this figure is a major challenge that means finding innovative solutions for each local area.

People in rural communities lack public transportation options and the all-car approach can no longer be the norm. In France today, people travel an average of 34 km to get to work. Reducing car use – and reconnecting populations within the same catchment area – requires better connections between centers and suburbs through innovative, adapted and multimodal transportation solutions.





# Effectively connecting town centers

Optimal and tight scheduling, high-capacity requirements, robust and adapted infrastructures: depending on the city, Transdev deploys solutions such as metro, light rail, BRT, bus networks, cable cars, etc.

## The keys to success

- seamless expertise sharing between countries;
- trusted relationships with local authorities;
- proven innovations, imaginative solutions;
- recognized experience in mass transit solutions.

# HERE

## Operating the ten S-Bahn lines

In **Hannover**, Transdev is now operating the 10 lines of the S-Bahn network, a contract that is pivotal for the region, and for the Group in Germany, that runs until 2034.



# THERE

## Facilitated interconnections

A 22 km metro line, 15 stations – five of which are multimodal, allowing interconnections with other public transport modes. In Quito, Ecuador, Transdev and its Colombian partner, Metro de Medellín, have won the contract to operate the city's first metro line, with a capacity of 400,000 passengers per day.

## OVERVIEW OF SOME NEW CONTRACT WINS IN 2022

In **Saint-Etienne**, the first city to deploy a complete “Mobility as a Service” system, the Delegated Management Contract has been renewed for the operation and development of the light rail and buses, with the aim of extending the light rail lines to five and increasing the number of green buses to 100% by 2032.

The **Rabat-Salé** light rail line in Morocco, operated by Transdev since 2011, has been extended by 12 stations: the aim is to carry an additional 40,000 passengers per day, amounting to 150,000 daily trips.





# HERE

## The Transmilenio,

Bogota's Bus Rapid Transit (BRT), set up and operated by Transdev, carries 2.5 million passengers every day at an average speed of 30 km/h in one of the world's most congested cities.



In **Toronto, Canada**, Transdev has won the contract to maintain and operate the future Ontario Line, a 15.7 km autonomous rapid transit line: this is the second contract in the city, after the Huntario light-rail line in 2019. An **ultra high-tech metro**, since it is fully automated, and a 30-year contract.



# THERE

In Western **Australia**, in Fremantle, the Transperth contract, which has been running since 1996, has been renewed for ten years until 2032, a sign of renewed confidence between the local government and the Transdev subsidiary.

In **Sydney**, the gain of region 9 continues to expand the scope of Transdev John Holland (which already operates the ferries and other areas of the city).

### • Zero Emissions

This bus network, which is operated for the first time by a private operator, is also moving towards Zero Emissions.

**10 electric buses** entered into service in 2022 and **136 more** will gradually replace the diesel buses over the term of the contract.





# HERE

## A cost-effective and agile solution

Between Bordeaux and Créon, in the Nouvelle-Aquitaine region, France, everything has been designed to facilitate the use of public transport. A park-and-ride facility allows residents in the area around Créon to arrive at a bus stop, then take an express coach fitted with Wi-Fi and fold-out tables, which takes them to Bordeaux. Compared to traveling by car, this saves time and money, as well as protecting the environment. 185,000 people use it, all year round, from Monday to Friday.



# THERE

## The regional train is a textbook example

In Germany, a number of regional rail lines were gradually closed due to a lack of ridership in the all-car era. The opening of operations to new players, including Transdev, has enabled 900 lines to be reopened. As a result, the Kaarst-Düsseldorf-Mettman line, operated by Transdev, increased its ridership by 4,500%, from 500 to 23,000 passengers per day.

## In the Port of Le Havre, the LiA network doesn't leave anyone on the platform

Transdev had unveiled "Flex" lines in the Port of Le Havre, France, with buses that only come on passenger request. The Group has extended this customized service 24/7, with LiA at night, buses for night workers and night owls. The result is twice as many passengers, no increase in production costs and a multi-award-winning innovation.

- **In France**, the opening of the transport sector to competition is changing the playing field. Transdev has won several contracts, including bus lines and the first urban cable car in the Paris region.
- **In Sweden**, the Roslagsbanan regional trains carry 13 million passengers per year. The contract was renewed in 2022 with a major renovation plan in mind. A new depot and new tracks will improve punctuality and general performance.



- **The keys to success**
  - intelligently opening up to new entrants,
  - optimized timing and regularity,
  - quality of service delivered,
  - controlled costs for the operator.

## Serving low-density areas

Although the public transit equation becomes more complicated when there are not many people, inhabitants of low-density areas have the same needs! Transdev is a pioneer in flexible, lightweight solutions adapted to these areas, notably with TOD (Transport on Demand), an approach enriched by more digital and collaborative innovation.

**TOD is available in many forms**, from river TOD in Sydney (with an on-demand ferry) to mountain TOD in Isère, which provides two villages with a public transit service, and a whole range of innovative solutions in the Netherlands and elsewhere. Working with startups has made it possible to integrate carpooling into these networks and develop even more daily trips that are tailored and seamless.

**300** Transport on Demand solutions worldwide

**200** dedicated engineers

# EVERYWHERE

## Transdev is serving its passengers

The on-board experience is designed as a key moment of communal life. This involves initiatives that develop solidarity between people and generations, such as the Buurtbus in the Netherlands. It also involves a continual commitment, as well as substantial technical and human resources, to develop vehicle accessibility and guarantee maximum safety, at all times. Thanks to mobile and embedded new technologies, schedules, journey planning and payment, traveling is easier and more fluid.





# HERE

In the Netherlands, it's called the Buurtbus (Dutch for 'neighborhood bus').

This is the best example of a local and solidarity-based initiative. In rural and sparsely populated areas, where a bus network would be too costly, volunteers with driving licenses give two hours of their time to drive a mini-bus, provided by Transdev. The geolocated vehicle gives residents the benefit of associative TOD (Transport on Demand). An efficient, inclusive alternative, to ensure a more extensive public service.



**Solidarity is also something for every generation and every expectation.**

- In **Niort**, France, the Tanlib network provides a free service to the city's cemeteries every Friday, thanks to its "Souvenir" lines.
- In **Lens**, France, the teams on the TADAO network, operated by Artois Mobilités, are working alongside Pôle Emploi and local missions to explain the use of the network and help unemployed people return to work.

These initiatives have been replicated elsewhere in France, for example in Beauvais, in the Coriolis network and within the REZO network in the Greater Verdun area.

**250** Buurtbus in operation in the Netherlands deployed to the most remote areas.



# THERE

## Tailored solutions in Michigan

Since October 2022, Transdev has operated transportation for The Rapid, Grand Rapids' health transportation company and TOD: a range of tailormade solutions dedicated to seniors, people far from existing networks and those in difficulty.

- 200,000 trips are completed every year by The Rapid's 94 employees.

## Purchasing power, the power to get around

A single fare of £1 after 7 pm is a successful initiative devised in the north of England to attract new customers. More than a million tickets were sold in 14 months and there has been a very strong increase in ridership in the evenings.



# Checks and reassuring agents

Day and night, the safety of people on board vehicles and in the vicinity of networks is a continual challenge. First and foremost, this requires a human presence: specially trained security guards are on hand whenever necessary to ensure the safety of vehicles and passengers. Technological innovations are also useful when it comes to safety. Several pilot projects are endeavoring to better understand on-board situations, in order to alert and intervene more effectively. From crowdsourcing to embedded alerts and image and sound analysis, artificial intelligence and new technologies, when controlled and monitored, also enable increased safety.



## Practical services to make it easier for people with reduced mobility to get around.

- In **France**, with a fleet of 3,000 vehicles and a platform for coordinating medical transportation, Santé Mobilité Services facilitates continuity of care for healthcare institutions while meeting the challenges of reducing costs. Transdev is also improving the accessibility of its vehicles.
- In **Harrogate (UK)**, Transdev transportation is free for people with reduced mobility to encourage them to get on board. From digitization to a call platform and logistical support, a host of innovations is implemented to serve public health.

**100%** of our countries are represented and covered by a national security officer

**3,000** managers are trained to integrate security issues into operational management



# THERE

## Transdev and Umay, partnering to combat street harassment



Umay is a free geolocation app to notify your loved ones in a click in case of harassment, and quickly find a safe place: more than 6,000 establishments (stores, restaurants, etc.) are listed. With Transdev, Umay will adapt its solution to public transit, enhancing the safety of passengers, and especially female passengers, in France and further afield.

• 30,000 active users since launch.

- On the light rail in **Barcelona**, Spain, hearing aid systems eliminate ambient noise and improve the performance of hearing aids for people with hearing loss.
- In Sweden, at the **Linköping** site, a research project has been launched to develop a digital solution for passengers with visual disabilities. The project deploys digital audio and tactile tools to communicate instructions to passengers about the arrival of a shuttle and its location on the platform.

## DIGITIZATION OF SERVICES

+

contactless payment (SMS, M-Ticket and open payment), with the use of a bank card

=

fluidity when embarking

**1,459** employees have taken and passed the Group's security training since its launch in May 2021





# EVERYWHERE

## Transdev is committed to the planet

It is common knowledge that the climate transition is an all-out global emergency, to be addressed through local actions, in all communities and by all available means. As an operator of public transit, which is by definition shared and therefore consumes less energy than the private car, Transdev is committed to this mission and is using every tool at its disposal. Our responsibility is to bring as many people as possible on board our vehicles, constantly reducing the carbon footprint of our activities and continually improving our offering and services, with ever greater fluidity and multimodality, particularly for the last mile.



**3,000** Zero Emission vehicles in our networks at the end of 2023

**+50%** alternative solutions in the fleet by 2030 (currently comprising 10% of vehicles run on biodiesel and 7% on CNG and biogas).



Transdev is committed to the planet

# Overview of decarbonation solutions

## HERE In Normandy, Transdev initiated

and is a participant in the Nomad Hydrogen Coach (NCH2) project. This is the world's first project to retrofit a diesel-powered coach as a hydrogen-powered coach, which will run on the Rouen-Evreux Express service from 2023.

In the **Netherlands**, our subsidiary Connexion has been operating 20 new hydrogen buses in the province of South Holland since 2022.



In **Colombia**, Transdev and its partner Fanalca launched the largest electric bus depot outside China in April 2022. The depot covers an area of more than 40,000 m<sup>2</sup> and includes seven electrical substations, 119 charging stations and 381 chargers: it powers 406 new buses, in addition to the 1,061 electric buses already on the road in Bogota.



## THERE In the North of Stockholm,

300 new low-emission buses went into service in 2022. All of the buses run on non-fossil fuels, are accessible and have Wi-Fi and USB sockets.

Thanks to a four-year contract renewal with Foothill Transit, whose fleet includes electric and hydrogen buses, Transdev remains a leader in low-carbon mobility in the United States.

In **Canada**, with 30 electric school buses in the provinces of Quebec and Ontario, Transdev is the leading operator of shared electric mobility.

### Bike + train: it's easy!

**9%:** this is the target set by the French government for bike travel by 2026, compared to the current 3%. Transdev is committed to integrating bikes into the intermodality chain. One example is the ZOU trial in the Vaucluse region, where bikes are carried on the back of buses.



**-30%**

The decarbonization of our own activities is a major focus of our strategy: we aim to reduce our carbon emissions by 30% by 2030 (compared to 2018) and we're giving ourselves the means to achieve this.



Transdev is committed to the planet

**Moving Green** is the Group's strategy for achieving its ambitious targets for reducing greenhouse gas emissions, in line with the trajectories of the Paris Agreements. It includes all of the levers for reducing the environmental impact deployed by the Group in its operations and fleets. It also involves customers in the process.



### The keys to success

- The deployment of efficient and decarbonized transit systems.
- Smart financing solutions to achieve the energy transition.
- Expertise that is showcased around the world, including our Zero Emission know-how.



## HERE

### In Nantes, France, Captain Bike is a self-service electric scooter and bike service

tried in Chantrerie, a neighborhood with little public transit. The two-year trial aims to enhance multimodality, a key factor in influencing new, less polluting travel routines. The aim of the project, supported by Nantes Métropole, the Semitan network and Transdev, is to demonstrate the complimentary nature of active modes and public transportation. More than 2,550 people have registered for the service.

## THERE

### Imagine, design, trial, assess

The Laboratoire d'Expérimentation des Mobilités (LEMON) is the shared innovation lab of Transdev and its main partners, the public transit authorities. LEMON devises and tests sustainable mobility solutions adapted to the local context. Each project is carried out on a co-construction basis. Transdev plays a supporting role in the methodology, from idea to realization, including the assessment and promotion of the trial.

### Local governance

A global environmental management system

+

A tightened set of specific indicators to refine our management

+

locally, a team of Zero Emission experts, up-to-date with the latest innovations, who help the countries to develop and implement new electro-mobility solutions.

=

**Four countries already aligned with our climate commitments: France, Australia, New Zealand and the United States.**

**20+** LEMON projects co-constructed and co-trialled in France

**55%** of entities covered by the Environmental Management System in 2022.

Nothing can stop you  
You have people to see  
Places to go  
A world to explore  
And dreams to pursue.

We move with you  
To clear your path  
With smarter solutions  
By making things smoother  
To not slow you down  
So we move forward  
In comfort and safety  
By thinking ahead and innovating  
For generations to come.

Let's open up regions  
Serve more communities  
Deliver better business  
And get everyone on board.

Mobility is the key  
Our sustainability the way  
To let people roam freely  
On their daily journey.

Nothing can stop us  
And we're just getting started

**Transdev, The Mobility Company**







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