

## Transdev appoints Susan Sweat as Chief Operating Officer of Transdev U.S.

**Issy-les-Moulineaux (France) – July 06, 2021** – Transdev Group is pleased to announce the appointment of Susan Sweat as Chief Operating Officer of Transdev U.S., effective today. Susan will report to Laura Hendricks, CEO of Transdev U.S., and will join the Executive Committee of Transdev U.S.

In her new role, Susan will have overall operational and financial responsibility for Transdev's contract locations across the U.S. She will oversee Transit Operations, managing five regional Vice Presidents, as well as managing the expertise and support areas of Fleet & Maintenance, Performance, Safety & Security, Project Management, Rail and Non-Emergency Medical Transport.

Susan joins Transdev U.S. following a career spanning more than 30 years at FedEx Express. In her position as Operations Regional VP at FedEx Express headquarters in Memphis, Tennessee, she was responsible for USD 5 billion in revenue, over 14,000 employees and a fleet of more than 8,000 vehicles serving thousands of clients across the country each day. Susan has an outstanding reputation as an experienced executive with strong leadership skills and an impressive track record of proven results, as evidenced by her continued career progression at FedEx.

In her most recent role, as VP Operations Planning and Engineering, she was responsible for planning, budgeting, implementation of standards and enhancement of efficiency for all U.S. Operations at some 678 locations. This included routing, scheduling and optimizing central hub locations (where packages are sorted) to meet service commitments for on-time performance.

Susan has also held the role of Vice President Customer Experience and Compliance at FedEx. She is passionate about improving the customer experience and increasing employee satisfaction.

Susan earned her under-graduate degree in business at the University of Louisville and her MBA from Dowling College.

Picture available upon request.

## About Transdev

As an operator and global integrator of mobility, Transdev – The mobility company –empowers freedom to move everyday thanks to safe, reliable and innovative solutions that serve the common good. We are proud to provide 11 million<sup>1</sup> passenger trips everyday thanks to efficient, easy to use and environmentally friendly transportation services that connect people and communities. Our approach is rooted in long-term partnerships with businesses and public authorities, and in the relentless pursuit of the safest and most innovative mobility solutions. We are a team of people serving people, and mobility is what we do. Transdev is jointly held by Caisse des Dépôts Group (66%) and the Rethmann Group (34%). In 2020, with 83,000 employees in 17 countries, the Group generated total revenues of € 6.75 billion. For more information: www.transdev.com

## Media contact:

Olivier Le Friec – <u>olivier.le-friec@transdev.com</u> / Tel: +33 1 74 34 22 94 – +33 6 10 60 58 45

<sup>&</sup>lt;sup>1</sup> 6,2 million in 2020